#### **Nambour Office**

Our office is conveniently located in Nambour We are open 9am to 4.30pm Monday to Friday, except public holidays

Phone (07) 5441 3837



#### **Contacts**

In the event of an emergency, contact

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(you can dial 000 without phone credit)

#### **DV Connect Women's Line**

1800 811 811 (free call)

#### **DV Connect Men's Line**

1800 600 636 (free call)

Lifeline

13 11 14

#### 1800RESPECT

1800 737 732

If you are experiencing homelessness, please call our office number on (07) 5441 3837









Providing domestic and family violence related supports



## Who we are

The mobile DFV service provides short-term mobile outreach support for women and children who are experiencing family and domestic violence on the Sunshine Coast. Kyabra accepts referrals from women who are worried about their own safety, and from other agencies where women have asked for assistance to plan their safety, talk through issues or get further information.

## What we do

- Listen to your unique story and provide personalised information.
- Provide assistance with completing relevant paperwork such as DVO applications and Centrelink crisis payment applications.
- Talk with you about your immediate and future safety needs and develop a safety plan that suits your situation.
- Provide practical support as required in terms of basic material support and cyber safety.

# What kind of support is offered?

- A personalised response to each woman's experience is provided. We understand that you hold the knowledge about your concerns and picture of the future.
- We can link you with useful contacts and resources as required, make referrals to support with your consent.

- We can meet you in an environment where you feel comfortable and create an action plan or safety plan with you.
- The Mobile Domestic and Family Violence Service can also provide transport to get to important appointments.

## What can you expect?

- Referrals into the program require your consent.
- You will be treated respectfully.
- Your information will be treated confidentially.

### What Next?

Call us on (07) 5441 3837 to discuss your circumstances. This service operates Monday to Friday 9.00am to 4.30pm. Flexible after hours support can be arranged if required.